

ANKETNI LISTIĆ

Za izjašnjavanje studenata o organizaciji nastave i ispita nakon završenog semestra

| | |
|---|--|
| FAKULTET | Fakultet za menadžment, Herceg Novi |
| Naziv predmeta: Menadžment kvalitetom usluga | Časova predavanja: Časova vježbi: Broj ECTS kredita: 7 |

A- INFORMISANOST o pravilima nastave i režima studija (ocijeniti od 1-5):

| Ocjena | Broj glasova | Procentualno glasalo |
|--------|--------------|----------------------|
| 1 | / | / |
| 2 | / | / |
| 3 | / | / |
| 4 | / | / |
| 5 | 1 | 6,7% |

| | | |
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| B- REDOVNOST PRISUSTVA NASTAVI I RAD U TOKU SEMESTRA (zaokruži odgovor) | Redovno sam prisustvovao/la nastavi u toku čitavog semestra | Redovno sam izvršavao/la sve obaveze vezane za predmet |
| | DA 93,3% NE 6,7% | DA 100% NE |

| | | | | | |
|--------------------------------|-----------------------------------|------------------|------------------|--------------------|--------------------|
| C- Mišljenje o predmetu | Dobro organizovan | Težak | | Preobiman | |
| | DA 80% NE 20% | DA 60% | NE 40% | DA 66,7% | NE 33,3% |

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|--|---------------------|-------------|-----------|--------------------|-------------|-----------|-------------------|-------------|-----------|
| Mišljenje o predmetu (ocijeniti od 1-5) | Zanimljivost | | | Unapređenje | | | Potrebnost | | |
| | Ocj. | Br. glasova | Procentat | Ocj. | Br. glasova | Procentat | Ocj. | Br. glasova | Procentat |
| | 1 | 1 | 6,7% | 1 | 1 | 6,7% | 1 | | |
| | 2 | 1 | 6,7% | 2 | 1 | 6,7% | 2 | 1 | 6,7% |
| | 3 | 4 | 26,6% | 3 | 4 | 26,6% | 3 | 3 | 20% |
| | 4 | 1 | 6,7% | 4 | 1 | 6,7% | 4 | 3 | 20% |
| | 5 | 7 | 46,6% | 5 | 7 | 46,6% | 5 | 7 | 46,6% |

| | | | | | | |
|-------------------|----------------------|-----------|----------------------------|-----------|--------------------|-------------------|
| LITERATURA | Lako dostupna | | Uskladeni sa temama | | Razumljiva | |
| | DA 93,3% | NE | DA 86,6% | NE | DA 93,3% | NE 6,7% |

| | | | | | | | | | |
|--|-----------------------------|-------------|-----------|---------------------------|-------------|-----------|-----------------------------|-------------|-----------|
| D- Mišljenje o profesoru (ocijeniti od 1-5) | Redovnost predavanja | | | Podsticanje učenja | | | Uvažavanje mišljenja | | |
| | Ocj. | Br. glasova | Procentat | Ocj. | Br. glasova | Procentat | Ocj. | Br. glasova | Procentat |
| | 1 | | | 1 | 1 | 6,7% | 1 | | |
| | 2 | / | / | 2 | 1 | 6,7% | 2 | 2 | 13,3% |
| | 3 | 1 | 6,7% | 3 | 1 | 6,7% | 3 | 3 | 20% |
| | 4 | 4 | 26,6% | 4 | 4 | 26,6% | 4 | 3 | 20% |
| | 5 | 10 | 66,7% | 5 | 8 | 53,3% | 5 | 7 | 46,6% |
| | Prosječna ocjena: | | | Prosječna ocjena: | | | Prosječna ocjena: | | |

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|-----------------------|-----------------------|----------------------------|---------------------------|
| D- Mišljenje o | Pripremljenost | Odgovori na pitanja | Jasnoća predavanja |
|-----------------------|-----------------------|----------------------------|---------------------------|

| profesoru Prof.dr David Petrović (ocijeniti od 1-5) | <table border="1"> <thead> <tr> <th>Ocj.</th> <th>Br. glasova</th> <th>Procenat</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>13,3%</td> </tr> <tr> <td>2</td> <td>1</td> <td>6,7%</td> </tr> <tr> <td>3</td> <td>3</td> <td>20%</td> </tr> <tr> <td>4</td> <td>1</td> <td>6,7%</td> </tr> <tr> <td>5</td> <td>8</td> <td>53,3%</td> </tr> </tbody> </table> <p>Prosječna ocjena: 3</p> | Ocj. | Br. glasova | Procenat | 1 | 2 | 13,3% | 2 | 1 | 6,7% | 3 | 3 | 20% | 4 | 1 | 6,7% | 5 | 8 | 53,3% | <table border="1"> <thead> <tr> <th>Ocj.</th> <th>Br. glasova</th> <th>Procenat</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td></td> </tr> <tr> <td>2</td> <td></td> <td></td> </tr> <tr> <td>3</td> <td>4</td> <td>26,6%</td> </tr> <tr> <td>4</td> <td>5</td> <td>33,3%</td> </tr> <tr> <td>5</td> <td>6</td> <td>40%</td> </tr> </tbody> </table> <p>Prosječna ocjena:</p> | Ocj. | Br. glasova | Procenat | 1 | | | 2 | | | 3 | 4 | 26,6% | 4 | 5 | 33,3% | 5 | 6 | 40% | <table border="1"> <thead> <tr> <th>Ocj.</th> <th>Br. glasova</th> <th>Procenat</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td></td> </tr> <tr> <td>2</td> <td>/</td> <td>/</td> </tr> <tr> <td>3</td> <td>3</td> <td>20%</td> </tr> <tr> <td>4</td> <td>6</td> <td>40%</td> </tr> <tr> <td>5</td> <td>5</td> <td>33,3%</td> </tr> </tbody> </table> <p>Prosječna ocjena</p> | Ocj. | Br. glasova | Procenat | 1 | | | 2 | / | / | 3 | 3 | 20% | 4 | 6 | 40% | 5 | 5 | 33,3% |
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| E- Mišljenje o saradniku Doc.dr Marija Pirović (ocijeniti od 1-5) | <table border="1"> <thead> <tr> <th colspan="3">Redovnost predavanja</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Redovnost predavanja | | | | | | <table border="1"> <thead> <tr> <th colspan="3">Podsticanje učenja</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Podsticanje učenja | | | | | | <table border="1"> <thead> <tr> <th colspan="3">Uvažavanje mišljenja</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Uvažavanje mišljenja | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Redovnost predavanja | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Podsticanje učenja | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Uvažavanje mišljenja | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 5 | 9 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 4 | 4 | 26,6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 5 | 8 | 53,3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| F –KOLOKVIJUMI: ISPITIVANJE I OCJENJIVANJE | <table border="1"> <thead> <tr> <th colspan="2">Način ocjenjivanja je bio unaprijed jasan</th> </tr> </thead> <tbody> <tr> <td>DA</td> <td>NE</td> </tr> <tr> <td>86,6%</td> <td>6,7%</td> </tr> </tbody> </table> | Način ocjenjivanja je bio unaprijed jasan | | DA | NE | 86,6% | 6,7% | <table border="1"> <thead> <tr> <th colspan="2">Ocjenjivanje je realno</th> </tr> </thead> <tbody> <tr> <td>DA</td> <td>NE</td> </tr> <tr> <td>80%</td> <td>13,3%</td> </tr> </tbody> </table> | Ocjenjivanje je realno | | DA | NE | 80% | 13,3% | <table border="1"> <thead> <tr> <th colspan="2">Rezultati su detaljno komentarisani</th> </tr> </thead> <tbody> <tr> <td>DA</td> <td>NE</td> </tr> <tr> <td>66,7%</td> <td>26,6%</td> </tr> </tbody> </table> | Rezultati su detaljno komentarisani | | DA | NE | 66,7% | 26,6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| KOLOKVIJUMI: ISPITIVANJE I OCJENJIVANJE (ocjene od 1-5) | <table border="1"> <thead> <tr> <th colspan="3">Pitanja jasna i nedvosmislena</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Pitanja jasna i nedvosmislena | | | | | | | | | | | | | | | | | | <table border="1"> <thead> <tr> <th colspan="3">Pitanja relevantna za obuhvaćeno gradivo</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Pitanja relevantna za obuhvaćeno gradivo | | | | | | | | | | | | | | | | | | <table border="1"> <thead> <tr> <th colspan="3">Provjera uskladena sa sadržajem gradiva</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Provjera uskladena sa sadržajem gradiva | | | | | | | | | | | | | | | | | |
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| G –ZAVRŠNI ISPIT: ISPITIVANJE I OCJENJIVANJE | <table border="1"> <thead> <tr> <th colspan="2">Način ocjenjivanja je bio unaprijed jasan</th> </tr> </thead> <tbody> <tr> <td>DA</td> <td>NE</td> </tr> <tr> <td>86,6%</td> <td>6,7%</td> </tr> </tbody> </table> | Način ocjenjivanja je bio unaprijed jasan | | DA | NE | 86,6% | 6,7% | <table border="1"> <thead> <tr> <th colspan="2">Ocjenjivanje je realno</th> </tr> </thead> <tbody> <tr> <td>DA</td> <td>NE</td> </tr> <tr> <td>86,6%</td> <td>6,7%</td> </tr> </tbody> </table> | Ocjenjivanje je realno | | DA | NE | 86,6% | 6,7% | <table border="1"> <thead> <tr> <th colspan="2">Rezultati su detaljno komentarisani</th> </tr> </thead> <tbody> <tr> <td>DA</td> <td>NE</td> </tr> <tr> <td>66,7%</td> <td>20%</td> </tr> </tbody> </table> | Rezultati su detaljno komentarisani | | DA | NE | 66,7% | 20% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| ZAVRŠNI ISPIT: ISPITIVANJE I OCJENJIVANJE (ocjene od 1-5) | <table border="1"> <thead> <tr> <th colspan="3">Pitanja jasna i nedvosmislena</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Pitanja jasna i nedvosmislena | | | | | | | | | | | | | | | | | | <table border="1"> <thead> <tr> <th colspan="3">Pitanja relevantna za obuhvaćeno gradivo</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Pitanja relevantna za obuhvaćeno gradivo | | | | | | | | | | | | | | | | | | <table border="1"> <thead> <tr> <th colspan="3">Provjera uskladena sa sadržajem gradiva</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | Provjera uskladena sa sadržajem gradiva | | | | | | | | | | | | | | | | | |
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Eventualna odstupanja u glasovima i procentima u pojedinim tabelama su rezultat neizjašnjenih studenata na pojedinim pitanjima.